

## Important Information



- 1 Your ticket(s) are digital tickets called EVENTIM.Pass that will be delivered in the lead up to the show to the EVENTIM PL app, which you will be instructed to download to your smart device (download at [Google Play Store](#) or [App Store](#)).
- 2 When arriving in groups, the purchaser must be present for the whole party to enter the venue. All members of the party should enter the venue at the same time.
- 3 In order for tickets to be valid, on arrival at the show the purchaser must be able to provide all of the following items alongside their ticket(s):
  - i) Photo ID (e.g. driving licence, passport, identity card)
  - ii) Booking confirmation email
- 4 Your ticket/s are sold by Eventim directly to you the consumer. Any tickets purchased by businesses or traders in breach of the terms and conditions of ticket sale will be cancelled. By accepting these terms and conditions you confirm that you are a consumer.
- 5 Your ticket/s may only be resold or offered for sale through Eventim's FanSale. Ticket sold in other ways, e.g. via third parties or other unauthorized outlets, including online auction sites, renders it invalid which may result in refusal of entry to the event.
- 6 Ticket sales are limited to a maximum of 6 per transaction.
- 7 Only tickets purchased through Eventim or Eventim's FanSale are valid for admission. In cases specified in the respective terms and conditions, the promoter reserves the right to refuse admission to the venue.
- 8 You will need to use a mobile smartphone to access tickets which will require the EVENTIM PL app to be downloaded to your device.
- 9 You may be required to comply with any local COVID 19 regulations required at the time of the concert.

### Links

[Terms & Conditions PGE Narodowy](#)

[Ed Sheeran 2022 FAQs](#)